

APR 11 2012

3-26-12 Q

Subj EARLY FAILURES ON MERCEDES 642 v6 ENGINE

OUR DODGE VAN HAD OVER 300,000 MILES ON IT. SO WE WENT BACK TO
THE WINNEBAGO FACTORY
AND PURCHASED A NEW NAVION FROM LICHTSINN MOTORS, INC. THIS NAVION
HAS THE MERCEDES
642V6 DIESEL ENGINE. WE LOOKED FORWARD TO MANY, MANY CAREFREE
MILES OF DRIVING.

DID NOT HAPPEN!!! THE UNIT STARTED TO SHIFT STRANGE AFTER A FEW
HANDRED MILES.

THEN AT ABOUT A THOUSAND MAILES THE SHIFTING GOT VERY ERATIC, SO WE
DID MOST OF THE

SHIFTING MANUALLY. WE TRIED TO GET THE PROBLEM FIXED AT NORTHLAND
CHRYSLER DODGE

IN CANADA. THEY COULD NOT FIX THE PROBLEM., BUT THEY DID FIX A RECALL
PROBLEM. WE

LOGGED MANY MORE MILES BY MANUALLY SHIFTING. WHEN WE GOT HOME
TO ALASKA, WE

TOOK THE MOTORHOME TO ANCHORAGE CHRYSLER DODGE CENTER, AND
THEY REPLACED THE

THE EGR VALVE AT 16,336 MILES. THE UNIT THEN SHIFTED FINE. BUT, AT 23,576
MILES THE POWER

STEERING PUMP FAILED. STANLEY CHRYSLER INC. , SOLDOTNA,ALASKA,
REPLACED THE PUMP

AND FLUSHED THE SYSTEM. THE PUMP COST \$ 725.00. PLUS \$499.00 FOR LABOR
TO INSTALL THE

PUMP. THEY ONLY WARRANTEED THE LABOR FOR THREE MONTHS, WITH NO
WARRANTEE ON THE

\$725.00. PUMP. ONE DOES NOT DRIVE A MOTORHOME IN ALASKA IN THE
WINTERTIME. THEREFORE

THEIR WARRANTEE IS WORTHLESS. NOW, AT 23,573 MILES, WE HAVE TWO
MAJOR FAILURES AND

A RECALL. SO MUCH FOR GERMAN ENGINEERING! WE DO NOT UNDERSTAND
WHY MERCEDES MAKES

AN ENGINE THAT THEY WARRANTEE FOR 100,000 MILES AND THEN PUT PARTS
ON THE ENGINE THAT

LASTS LESS THAN 25,000 MILES. WE PAID THE \$50.00 CORE CHARGE , AND THEN
HAD PUMP

INSPECTED. THERE ARE TWO DOWEL PINS THAT HOLD THE PUMP PARTS IN
PLACE. OF THE FOUR

ANCHOR PLACES FOR THE PINS, THREE WERE INLARGED TO ABOUT TWICE THE
DIAMETER OF THE

DOWEL PINS. IT LOOKED LIKE THE PUMP WAS REBUILT, AND NOT VERY WELL
AT THAT. IF MERCEDES

IS INTERESTED IN HOW SUCH AN INFERIOR PUMP GOT ON A NEW 642V6 ENGINE.,
THE ENGINE NUMBER

IS 642 993-40-506177, AND THE SERIAL NUMBER OF THE MOTORHOME IS
WDXPF445079 [REDACTED] HERE IS

ALL THE INFO. ON THE STEERING PUMP.

KUNDEN NO A0034569301

ZFLS 7692955642

T/W/J/P 3/31/07/120 BAR

ZF LENKSYSTEME GMBH

WERK BERLIN, GERMANY

NM

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TGW



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30 MAR 2012



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